



# VENUE GUIDE

For concerts at

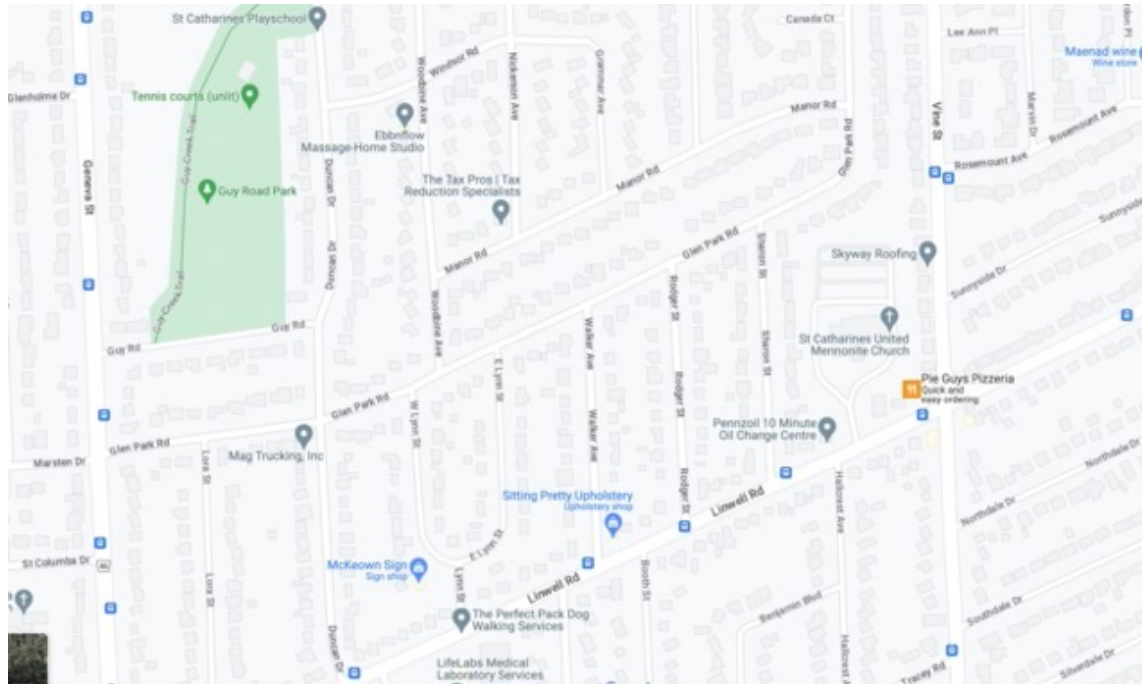
St. Catharines United Mennonite Church

335 Linwell Road, St. Catharines

Welcome to your Gallery Players Concert!

## Getting There

My concert will happen in a church at 335 Linwell Road. There are lots of ways to get there.

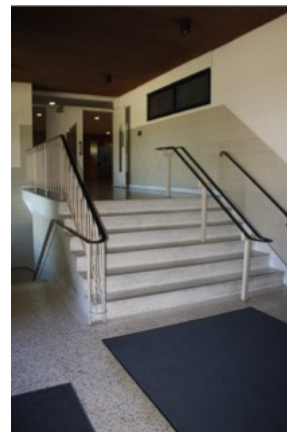


I can **drive** to the corner of Linwell Road and Vine Street and turn West on to Linwell Road.

The church is back from the road, but I will see a sign. There is a large parking lot behind the church.



There is a back door that goes from the parking lot to the concert hall. Going in from the parking lot means I will climb 6 stairs up to the concert hall. There is an accessible entrance at the front of the church.



A **taxi** can take me to the concert when I tell them my address and what time to pick me up. I will also tell them the address of the church is 335 Linwell Road.

I can take a **bus** to the concert. On the weekend, buses are different; I will take the number 412 or 417 bus.

There is room for **taxis** or **rideshare** or **WheelTrans** to make drop offs on the front driveway of St. Catharines United Mennonite Church. If I need help, I can ask any of the volunteers or staff to help me call a taxi.



If I need an accessible entrance I will come to the **front door**.

If I come by bus, I will walk up the driveway to the front door.

If I come by taxi or WheelTrans, or someone drops me off, they will let me out at the front door. There is accessible parking there as well.

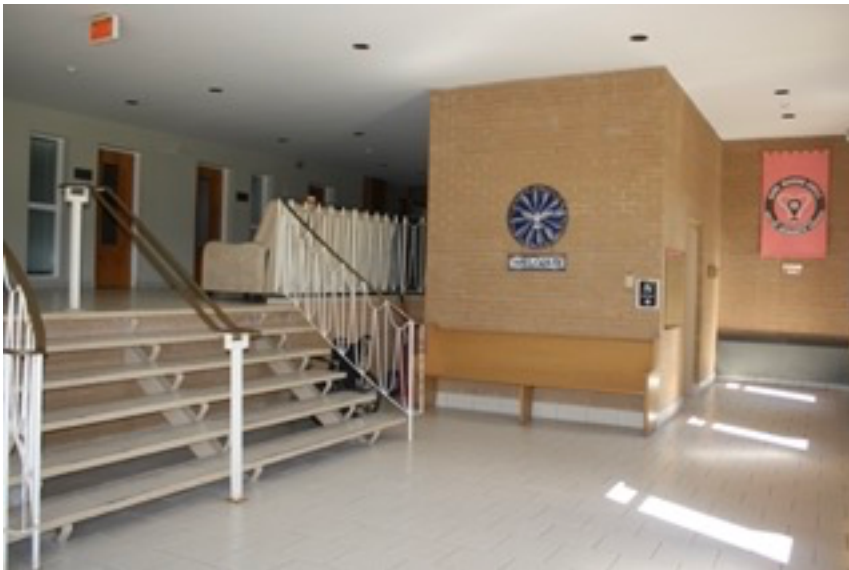


## Going Inside St. Catharines United Mennonite Church

When I come to the Gallery Players concert, I will see a person inside the door who will welcome me and all the other people coming to the concert.

The front doors are Accessible and there is an elevator to get up to the concert hall. If I need anything, the volunteers or staff will be happy to help me.

Or I will walk up 6 stairs, turn right and walk past a sofa to get to the lobby.



## Inside the Lobby

I will see there is lots of room and tables with friendly people ready to help me. One is the Ticket Table. If I ordered a ticket already, that is where I will say my name and they will give me my ticket. Or I can buy a ticket that day.



Another table in the lobby will have a concert programme I can keep. I can also borrow a fidget or headphones from the table in the lobby!

## Seating

After I leave the ticket table, I will enter the hall where the concert takes place.



In that room, I can sit anywhere. I will see that there is lots of room to have space between me and other people.



There is also room at the front for sitting on the floor and several great places for mobility devices.



## Watching the Concert

During the performance I can move around or sit on the floor. If the music is loud, I can move to the reserved seats at the back. Or I can try the respite room, where I can still see and hear through a little window.



And if that's not right, I can go back out in the lobby and still hear the music!

## Taking Breaks

If I need to take a break, I can head over to the Quiet Room. It is right across the lobby.



The Quiet Room has comfy sofas, lots of open space, and a small kitchen to get water. I can ask any of the volunteers or staff to show me the way, I know they are there to help. I can bring my fidget and headphones with me if I want.

When I am ready, I can go back to the lobby or into the hall to hear the rest of the concert.

## **If I need to use the Washroom**

I can leave the concert any time I need to and go to the washroom.

There are gender-specific washrooms downstairs, any of the staff or volunteers will be happy to show me the way.

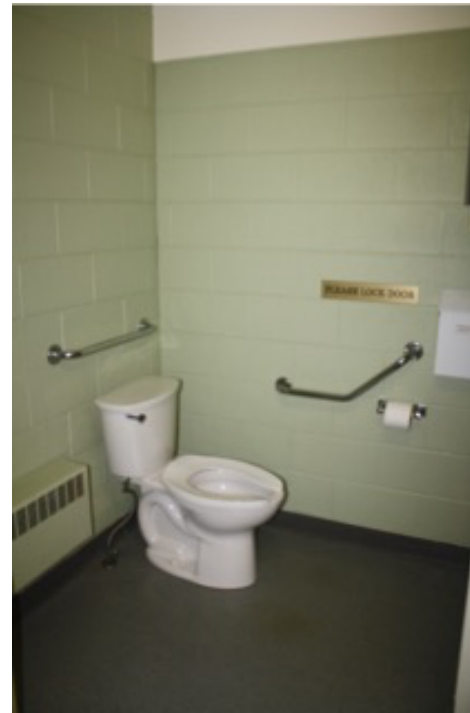


These washrooms do not have electric hand dryers. Instead, there will be paper towels for me to dry my hands.

These washrooms each have one accessible stall and one accessible sink.

## Accessible Washroom

The church also has a gender-neutral accessible washroom. Any of the volunteers or staff will be happy to show me the way.



The accessible washroom has safety bars and a good sink. This washroom does not have an electric hand dryer. I will dry my hands on a paper towel. I can come back and enjoy the rest of the concert whenever I want.



When the music ends, people may clap to say thank you to the musicians. This could get a little loud, but it won't be for long.

At the end of the concert, everyone will be leaving at the same time. If it's too crowded, I can wait in my seat until there is more room.

If I borrowed a fidget or headphones, I will give them back to a volunteer at the lobby tables before I leave.

# I KNOW THE MUSICIANS HOPE I ENJOY THE CONCERT!

If I have any questions about getting to and from the hall or about the building itself, I can send an email to Margaret. She is with Gallery Players and can answer my questions.

I will send the email to:

[info@galleryplayers.ca](mailto:info@galleryplayers.ca)



This venue guide\* was prepared to support those attending the Adaptive performance of the Gallery Players of Niagara's concert **Southern Exposure**, presented October 14, 2023, at St. Catharines United Mennonite Church.

Gallery Players extends our admiration and sincere thanks to Rory McLeod and the team at Xenia Concerts, Toronto. We appreciate their invaluable insight, guidance, and assistance and their willingness to share their expertise.

Thanks also to the staff at St. Catharines United Mennonite Church for their co-operation and support.

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We welcome feedback; please share your experiences using this venue guide and attending the concert by emailing your comments to: [info@galleryplayers.ca](mailto:info@galleryplayers.ca)

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